



Because Some Like It Hot!

Rediheat, Inc., Cleveland, Ohio
Customer Service: 888-556-2024

www.rediheat.com
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USERS' GUIDE

CAUTION: ELECTRICAL SAFETY

- Please read through this entire guide before using the heated bag.
- Do NOT overload individual outlets/breakers.
- Each heater draws up to 2 amps for the 120 volt systems, and approximately 1 amp for the 240 volt systems.
- A six (6) bag, 120 volt system requires a minimum 15 amp circuit. An eight (8) bag, 120 volt system requires a minimum 20 amp circuit. For 240 volt systems, 6 bags require a minimum 10 amp circuit, while 8 bags require a minimum 15 amp circuit.
- Use only UL recognized power strips or adapters in configuring system setup.
- For optimal power quality, do not mix other devices on outlet, power strips, or adapters.
- Dedicate your outlet source to rediHEAT™ connections. Do not share outlets or breakers with other appliances.
- Do NOT leave bags powered/plugged-in overnight or unattended.

WARNING: HOT

- The surface of the heating element can reach a maximum temperature of 180° F.
- Do NOT power the rediHEAT™ bag unless the heating element is secure, sealed, and confined in its pocket.
- Use caution when handling the heated bag.
- Do NOT stack bags directly on top of one another while plugged in and heating. The heat will transfer to the handle of the bag below it, making it uncomfortably hot.
- Do NOT operate unattended.

CAUTION: PRODUCT DAMAGE

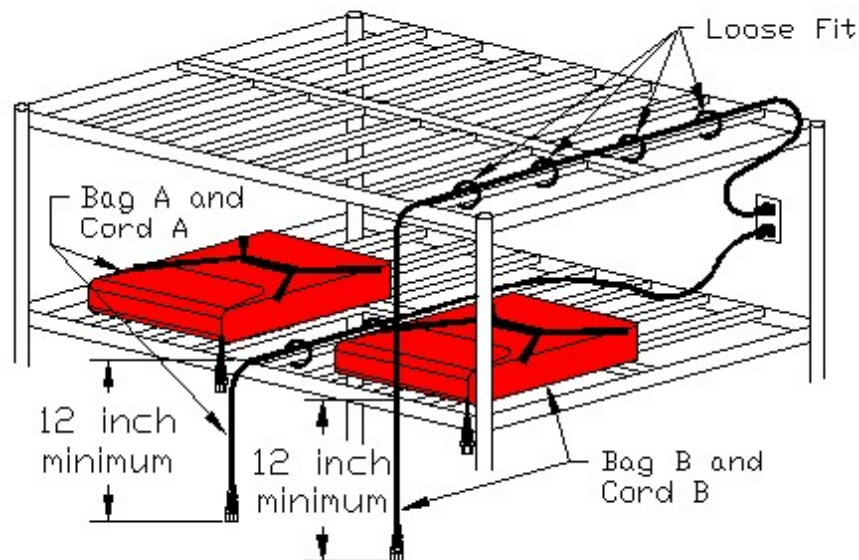
- Do NOT use or power the rediHEAT™ bag if the power cord or heating element is damaged, cracked, or split open in any way. Contact customer service for immediate replacement (888-556-2024 x102).

ALSO:

- Only use the rediHEAT™ bag for delivering hot food products. Do NOT employ the product, or any of its components, for any other purpose.
- Use only original or replacement rediHEAT™ components.

WARNING: If you choose to fasten the power cord on a rack, shelf, etc..., we recommend you do so according to the following guidelines. These guidelines are intended to avoid situations in which the cord is repeatedly bent onto itself in the same location. Following these guidelines will extend the life of your product.

- 1) Do NOT over-tighten with ANY fastening device! Secure with a loose fastening method. (See drawing below)
- 2) Use only non-metallic fasteners.
- 3) If the power cord is fastened on the same level that the bag is to be stationed, leave at least the last 12" of the cord unfastened. (See bag A drawn below)
- 4) If the power cord is dropped down to a bag stationed below, leave at least the last 12" of the cord unfastened from the point at which the power cord reaches the same level as the bag (See bag B drawn below).



INSTRUCTIONS FOR USING THE rediHEAT™ SYSTEM

You can use the rediHEAT™ system as soon as you receive it. We have secured the heating element in its own pocket, on the bottom of the bag, for your convenience. We have also included the bag's power cord.

Using the rediHEAT™ System

1. Connect one end of the cord to the heating element connector.
2. Plug the other end of the cord into a standard power outlet.
3. Allow the bag to power up for at least 9-12 minutes.
4. When using the rediHEAT™ bag after a delivery, it will take only 5-6 minutes to reheat.
5. When returning from a delivery, we recommend that you power the bags right away. The bags will then be ready for the next delivery.
6. You can power the bag until your next delivery is ready to leave the store.
7. Limit continuous running time to 2 hour intervals.

Using Other Packaging Materials with the rediHEAT™ Bag

- You may use standard food containers such as boxes, paper wraps, and Styrofoam with the rediHEAT™ bag.
- Do NOT use any packaging materials that may melt.

Cleaning the rediHEAT™ Bag

CAUTION: DO NOT wash or immerse bag in water while the heating element is inside.

Always unplug the heater and allow the bag to cool before cleaning.

We recommend wiping down the bag with a damp cloth.

If you intend to do more aggressive washing:

- you MUST remove the heating element from the bag.
- you MUST mate all Velcro hook and loop fasteners to preserve the life of your product. If you do not, the Velcro hook will “grab” onto other bag materials and damage them.
- your silk screened artwork may be damaged.

The bags can be tumble or hang dried.

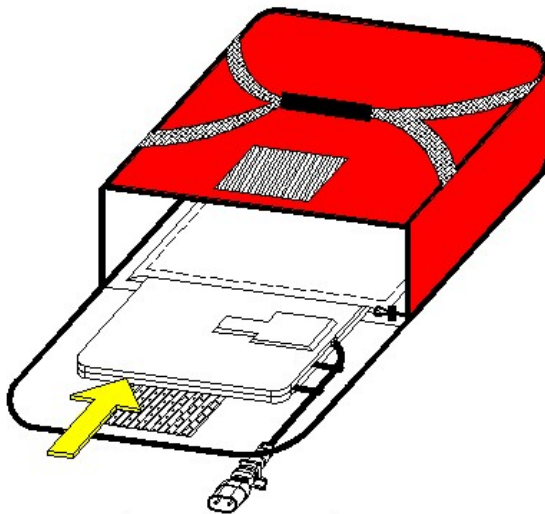
When dried, the heating element must be properly inserted back into its pocket. See instructions for replacing the heating element.

Instructions for Replacing the rediHEAT™ Heating Element in a Standard 2 pie Bag:

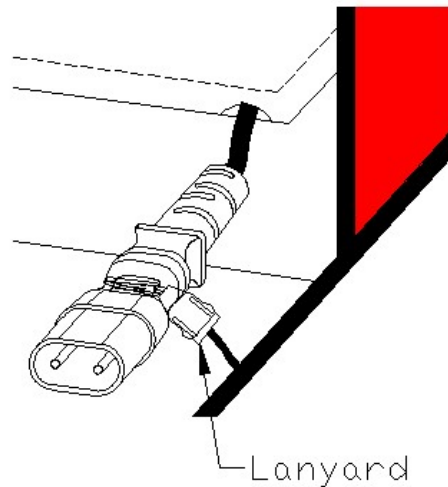
When inserting the heating element in a **2 pie bag system**, you must follow steps below:

Step 1) The heating element must be inserted into the pocket with the power cord exiting the element from the right side (see Figure 1).

Step 2) Once the element is secure inside the pocket, the power cord must then be properly held in position by the lanyard. The lanyard is designed to provide approximately 1" of slack when the power cord is attached to the bag. For proper technique reference Figure 2.



(Figure 1)



(Figure 2)

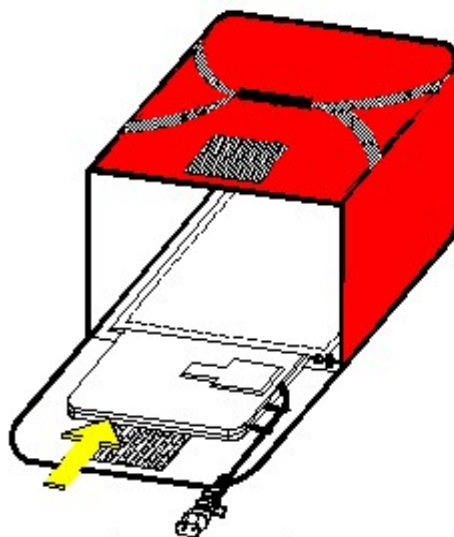
Instructions for Replacing the rediHEAT™ Heating Element in a 5 pie Bag:

When inserting the heating element in a **5 pie bag system**, you must follow steps below:

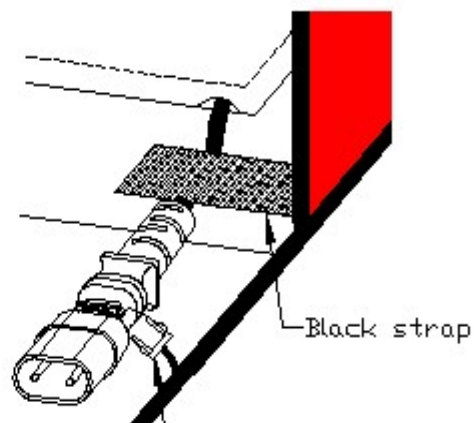
- Step 1) The heating element must be inserted into the pocket with the power cord exiting the element from the right side (see Figure 1).
- Step 2) Once the element is secure inside the pocket, the power cord must then be slid underneath the black strap located directly where the cord will exit. Then the cord must be properly held in position by the lanyard. The lanyard is designed to provide approximately 1" of slack when the power cord is attached to the bag. For proper technique reference Figure 2.

***NOTE: To optimally use the 5 pie bag system, synchronize your pizza coming out of the oven as close together as possible. Place pizzas in the bag and seal quickly. Leave sealed until delivered to final destination.**

The bags DO NOT radiate heat, they only maintain the heat.



(Figure 1)



(Figure 2) Lanyard

Instructions for Replacing the rediHEAT™ Heating Elements in a 10 pie Bag:

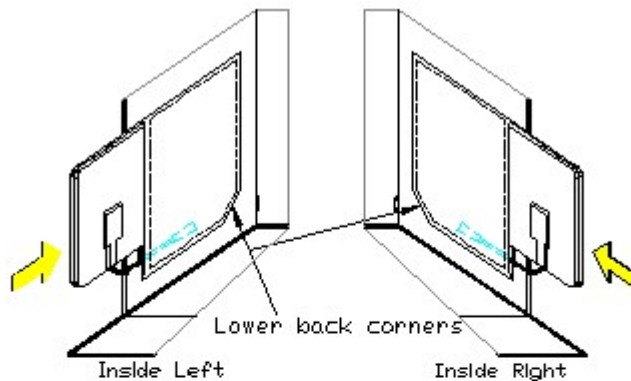
When inserting the heating elements in a **10 pie bag system**, you must follow steps below:

Step 1) The heating elements must be inserted vertical into the side pockets of the bag with the power cord exiting the element towards the lower back corners of the bag (see Figure 1).

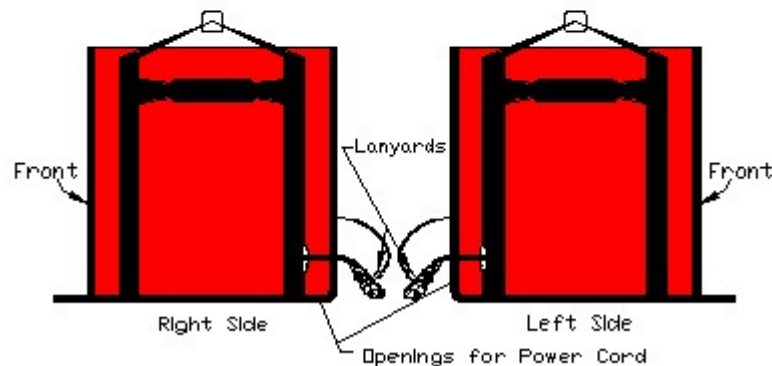
Step 2) The cords will then exit the bag through the two small openings at the right and left sides. The power cords will then be held in position by the lanyard. The lanyard is designed to provide approximately 1" of slack when the power cord is attached to the bag. For proper technique reference Figure 2.

***NOTE: To optimally use the 10 pie bag system, synchronize your pizza coming out of the oven as close together as possible. Place pizzas in the bag and seal quickly. Leave sealed until delivered to final destination.**

The bags DO NOT radiate heat, they only maintain the heat.



(Figure 1)



(Figure 2)

rediHEAT™ TWO YEAR LIMITED WARRANTY

1. Subject to the conditions and exceptions stated below, DB REDIHEAT (“Company”), 2727 Cranlyn Road, Cleveland, Ohio 44122 warrants to the original purchaser (OTHER THAN FOR PURPOSES OF RESALE) that each rediHEAT™ Pizza Delivery Bag System shall be free from defects in material and workmanship, under normal use and service, for (1) year from date of purchase by the original purchaser as to all components, (rediHEAT™ bag, rediHEAT™ heating element and cord) except expendables as defined below in paragraph 3, when used for commercial, professional, retail, institutional, etc., purposes (“Commercial Purposes”). In addition, each rediHEAT™ heating element has a (2) year limited warranty of performance from the date of purchase by the original purchaser.
2. During the warranty period, the Company will furnish for the rediHEAT™ product a replacement for any part found to be defective, upon the pre-authorized return of the entire system by calling customer service (888-556-2024 x102). Transportation expense for the return of the part must be borne by the purchaser. The Company will cover the transportation expense back to the purchaser.
3. This Limited Warranty does not apply to hook and loop fasteners, wearing or fading of any label or silk screened logo, damage caused by accident, misuse, attempted repair, modification or alteration, negligence, abuse, or acts of God.
4. THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY FOR THE ORIGINAL PURCHASER OF THE rediHEAT™ PIZZA DELIVERY BAG SYSTEM, AND ALL LIABILITY FOR INDIRECT OR CONSEQUENTIAL DAMAGES OR FOR ANY INCIDENTAL EXPENSE, WHETHER CAUSED BY NEGLIGENCE OR OTHERWISE, IS EXCLUDED.
5. The Company neither assumes nor authorizes any other person to assume for it, any additional liability in connection with the sales of rediHEAT™ products.



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